

Shared Customer Warehousing Solutions

DB Schenker Neu-Isenburg (Germany)



Challenge

The customer needed a LSP (Logistics Service Provider) that was able to coordinate and handle the European spare part logistics.

- Mid-term or long-term storage to cope with seasonal fluctuations or a rapid change in business conditions
- Sensitive goods handling
- Consolidation of two warehousing facilities
- Intermodal transport and logistics services for time-critical deliveries
- Production supply & shipping of/from manufacturing plant
- Reverse value chain setup for repairs

Product

Shared Logistics Center

Industry

Semiconductor

Region

EMEA

Solution



DB Schenker European Central Distribution Center of 13.500 m² in immediate proximity to Frankfurt Airport.

- State of the art warehouse and inventory management system
- Ensuring production run 24/7 service
- “Down”-handling within 24 hour
- „Regular“ handling within 72 hours
- Integrated shipping & transportation
- Order receiving, processing, and fulfilment
- Custom assembly & kitting
- Cross-dock-operation
- Electrostatic discharge working places
- External Schenker shipping department at customer site

Result



Increased and sustainable customer satisfaction and long-term customer relationship for mutual growth.

- On-time vendor release dates (not too early as the customer has FCA (free carrier) terms)
- Early notification of late vendor release dates which allows adjustment in delivery, rigging and installation schedules
- Immediate notification of damage, shock/tilt label activation in the entire transportation cycle
- Buffer warehouse process allows for flexibility in delivery schedule compared to airline schedules