



**DB** SCHENKER

## **DB SCHENKER | system premium Groupage shipment with money back guarantee**

**DB SCHENKER | system premium** is the right choice when the shipment must arrive just on schedule. With time-definite options you can pre-order exact time for delivery (Premium 10 and 13) and service has a money back guarantee.

The service relies on our Europe-wide transportation network, making our operations smooth, efficient and transparent. Groupage shipments weigh less than 2,500 kg with a maximum volume of 7.5 m<sup>3</sup>.

You can order domestic groupage shipment services and European land transport services on the **DB SCHENKER | connect** online service. Our certified quality, environment and security policy and AEO F status from the Finnish Customs underline the reliability of our partnership.

### **Need more information?**

Call 010 520 06 or visit us online at [www.dbschenker.com/fi](http://www.dbschenker.com/fi)

**DB SCHENKER | system services are provided according to current freight rates, service fees and the General Terms and Conditions.** The relevant information is available on our web pages or from your contact person. Below you will find an overview of the key features of the service.

### Transportation order and value added services

Place your international transportation order no later than 2 pm on the working day before your desired pick-up date and your domestic transportation order no later than 10 am on the desired pick-up date. Shipments must be ready for the pick-up as from 10 am. With **DB SCHENKER | system premium** service we offer you our fastest schedule and money back guarantee.

### Pricing

Pricing is based on the selected product option, the transportation route and the tax weight of the shipment.

### Consignment size and measures

A groupage shipment sent to a single recipient weighs less than 2,500 kg with a maximum volume of 7.5 m<sup>3</sup>. In addition, the shipment may not take more than 1.35 pallets cargo space in a vehicle. The maximum dimensions of a single package are 2.4 m (length) or 1.8 m (width) or 2.2 m (height), and its maximum weight is 1,500 kg. Any shipments exceeding these measurements will be transported as a **DB SCHENKER | direct** product. Every groupage shipment must be well enough packed considering normal pressures during the transport and suitable for mechanical handling. Shipments containing several packages or with actual weight of more than 30 kg should be packed on a pallet.

### Transport documents and address labels

Transportation documents and address labels with SSCC barcodes are required for consignments. The required address labels with SSCC barcodes for domestic shipments and for

international shipments are available on our **DB SCHENKER | connect** service. The required waybill for domestic dangerous goods shipments can also easily be printed on the **DB SCHENKER | connect** service. Authorities may also require other transportation documents depending on the type of product and transportation location. A paper waybill is only a backup for a pick-up driver and it doesn't follow the shipment all the way. Please inform the consignee beforehand.

The time-related value-added services for the import and export transports in EU's external trade with **DB SCHENKER | system premium**, are only available if the shipping documents and customs declarations have been prepared with DB Schenker companies, not with third parties.

### Pick-up

We pick up shipments on working days between 8 am and 4 pm. Up-to-date schedules and any location-specific exceptions can be found on our web pages. The shipment should be loadable in the immediate vicinity of the vehicle with a tail lift, pallet jack or the consignor's loading equipment.

### Delivery

We mainly deliver shipments on weekdays between 8 am and 4 pm. In certain countries distribution is carried out till 6 pm. You can order a delivery for a **DB SCHENKER | system premium** or a **DB SCHENKER | system** shipment with time-definite option on delivery date before 10 am or 1 pm. Up-to-date schedules and any location-specific exceptions can be found on our web pages. Schedules may change during high seasons. Shipments are only handed over to the consignee indicated in the order. The shipments are unloaded in the immediate vicinity of the vehicle using a tail lift a pallet jack, or the consignee's loading equipment.

### All services under one roof

We provide comprehensive solutions from transportation to warehousing and value added services. With our help, you can reach your customers easily in Finland and abroad.

### Check-list for smooth transportation

1. Place your transportation order via online services.
2. Pack your shipment so that it is suitable for mechanical handling.
3. Attach an address label with an SSCC barcode to each package.

Track your shipment with our online services.

