



**DB** SCHENKER

## DB SCHENKER | parcel Because size matters

**DB SCHENKER | parcel** services offer an easy, flexible way to send parcels to corporations and private persons. Choose the option that suits your needs from our versatile range of services. Parcels are delivered to our DB Schenker pick-up point or straight to the consignee. Our service selection includes Europe-wide parcel services and delivery solutions for international e-Commerce.

You can order **DB SCHENKER | parcel** services from the **DB SCHENKER | connect** online service with just a few clicks. Parcel services can be integrated seamlessly into your delivery chain and customer services. For more information on integration options, please get in touch with our contact person.

Our certified quality, environment and security policy and AEO F status from the Finnish Customs underline the reliability of our partnership.

### Need more information?

Call 010 520 01 or visit us online at [www.dbschenker.com/fi](http://www.dbschenker.com/fi)

**DB SCHENKER | parcel services feature real-time tracking from pick-up to delivery, as well as comprehensive reporting services.** Cost-effective **DB SCHENKER | parcel** services are provided according to current freight rates, service fees and the General Terms and Conditions, available via the **DB SCHENKER | connect** online service or your contact person. Below you will find an overview of the key features of the service.

#### Transportation order and value added services

Place your transportation order no later than 12 noon on your desired pick-up date. You can place domestic transportation orders via online services until 1 pm. You may supplement your transportation order with value added services. Information on these supplementary services is available in a separate brochure.

#### Pricing

Pricing is based on the transportation distance and the tax weight of the consignment. The minimum chargeable weight for multi-package shipment is 9 kg. The chargeable weight is based on a volumetric weight of 250 kg (1 m<sup>3</sup> = 250 kg).

#### Consignment size and measures

The maximum weight of a single parcel is 30 kg and of a single shipment is 99 kg. The maximum length of a parcel is 2.0 m. In addition, the maximum length and circumference of a shipment can be 3.0 m in total. The maximum volume of a shipment is 0.4 m<sup>3</sup>.

#### Transportation documents

Transportation documents and address labels with SSCC barcodes for tracking are available at **DB SCHENKER | connect** online service. There you can also track your shipment.

#### Pick-up

We pick up shipments on working days between 8 a.m. and 4 p.m. Any location-specific exceptions are indicated in **DB SCHENKER | parcel** schedules. If there are more than three shipments to be picked up, we will collect a separate pick-up surcharge.

#### Delivery

Deliveries are made the following day by 12 noon in urban areas and by 4 p.m. in other areas. Shipments to be delivered to our DB Schenker Collection Points are ready to be picked-up within 1-3 working days. Shipments are handed over to the consignee indicated in the order. If the consignee is not available or the delivery cannot be completed on the agreed date, the shipment is returned to the terminal and a surcharge is placed for re-delivery.

#### All services under one roof

We provide comprehensive solutions from transportation to warehousing and value-added services. With our help, you can reach your customers easily in Finland and abroad.

#### Check-list for smooth transportation

1. Place your transportation order via online services.
2. Pack your shipment so that it can withstand handling and transportation.
3. Attach an address label with an SSCC barcode to each package.

Track your shipment with the **DB SCHENKER | connect** service.



The benefits of DB SCHENKER | parcel include wide reach, same-day delivery within the metropolitan area, and an extensive domestic collection point network.

### DB Schenker Collection Point Service

DB Schenker Collection Point Service is an excellent delivery solution for eCommerce and distance sellers. In Finland, our collection points are operated by R-kioski outlets, offering practical locations and long opening hours. The collection points are also suitable for sending parcels between consumers.

### Same-day delivery within the Helsinki metropolitan area

With the Same Day additional service, you can reach your customers on the same day. We pick up and deliver shipments in the metropolitan area within the same day. This means that you do not have to invest in transportation equipment, allowing you to focus on your core business operations.

### Parcel deliveries everywhere in Europe

Our parcel services help you reach customers all over Europe. Both domestic and International parcel shipments are available from the same online portal. With eSchenker, you can also print the necessary address labels, track your shipment or get familiar with our Europe-wide delivery schedules.

