



Our service during the holiday season

November 2023

Dear Customer,

The holiday season is fast approaching. In the period between Christmas and New Year many companies close their doors. Therefore, DB Schenker Land Transport will be offering limited services in our European network during the festive season. We kindly request you to take notice of a temporary adjusted schedule.

Your shipment delivered before Christmas.

It goes without saying that you can also rely on our DB Schenker service towards the end of the year. To ensure that your shipment will be delivered in time, please make your booking well in advance, at the latest in week 51. Our online Scheduler will be updated in the coming weeks, so that you can easily calculate your order shipment and dispatch times to ensure delivery before Christmas.

The Scheduler can be reached via [eSchenker](#).

TIP: Book your shipment through our **Premium Service** with the fastest possible delivery time guaranteed in this critical peak period, as an extra service to your customer.

SIA "Schenker"

Adrese: Katlakalna iela 11c, Rīga, LV 1073
PVN reģistrācijas numurs LV 40003280118
Norēķinu konts LV33UNLA0050010949326
SEB Banka AS

Birojs

Bikšēres iela 6,
Rīga, LV 1073
Tālrunis +371 67800087, +371 67800078
Fakss +371 67800047, +371 67800100



Pušu tiesības un pienākumi saistībā ar jebkuru darījumu, kurā mēs esam vai būsīm iesaistīti, tiks noteikti ar LAFF Ģenerālo noteikumu, kas atbilst Ziemeļvalstu Kravas Ekspedītoru Asociācijas noteikumiem NSAB, pēdējo redakciju.

Collections around the holidays

As from December 21 until 31, 2023 we expect many companies will be closed for the holiday season. Therefore, regular collections will be adjusted during this period. There will be no international departures from December 23 to January 1. We kindly request you to consider:

- For collection on December 27, 28, 29 please book **no later than 21st December**
- For collection on January 2, 3, 4, 5 January, booking can be made according to regular booking times

During the holiday season, we kindly request that you verify the availability of your consignees before dispatching your shipments. Taking this precautionary step will help prevent extended storage and the build-up of shipments at our terminals during this period, ultimately mitigating any potential disruptions in our delivery network operations and ensuring the timely delivery of your goods to your intended recipients. Please be advised that in the event it is later determined that the shipments are not accessible for collection or delivery, additional charges may apply.

For any inquiries or additional information, please do not hesitate to reach out to your contact person at DB Schenker Latvia or our dedicated Customer Service team. We are fully committed to providing assistance and maintaining the highest service quality standards.

Yours sincerely,
DB Schenker Latvia

Roger Allas
General Manager Latvia

Gvido Busmanis
Head of Sales Latvia

SIA "Schenker"

Adrese: Katlakalna iela 11c, Rīga, LV 1073
PVN reģistrācijas numurs LV 40003280118
Norēķinu konts LV33UNLA0050010949326
SEB Banka AS

Birojs

Biksēres iela 6,
Rīga, LV 1073
Tālrunis +371 67800087, +371 67800078
Fakss +371 67800047, +371 67800100

